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## Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by Rurik - 2008/06/18 17:52

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Hi!

I can't install hidpoint, because the installer stops after uncompressing the files.  
Some help would be appreciated  
Thnx

Rurik

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by rajah - 2008/06/26 01:20

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Hi, I am running into the same problem.  
I could not install even as root. :(

I will wait for a fix I guess.

Thanks,  
Rajah

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by zsolti - 2008/06/27 15:45

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Hi,

quite the same problem  
it stop with error message: unsupported kernel version

Thanks for help!

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by Nchalada - 2008/07/10 22:37

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same ere, version HIDPoint1.0 (Beta) Build 80616

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by jimmi - 2008/07/11 20:48

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Just another vote hoping that support for 2.6.24.19 on Ubuntu can be added. I was very pleased to find this software and so the fact that it just silently fails to install on .19 is downer. Thanks for making the software available, it look sliek it will be very good once I can install it.

2.6.24-19-generic #1 SMP  
Ubuntu 8.04

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by bravoman - 2008/07/12 02:44

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first off, very nice project =)

I think the reason you can't install it is that the driver/program doesn't support SMP kernels yet, as is my problem too.  
(you know, uname -a)

Hope that will be included soon =)  
keep up the good work

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by hidpoint - 2008/07/16 10:34

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Support for Ubuntu 8.04 (Kernel 2.6.24-19) and 64 bit kernels should be available in next HIDPoint Build. (Before the end of this month if everything goes well).

We are working on a bunch of installer changes such as

- Provide users with better feedback during the installation and make installs go a lot more smoother.(Get rid of the annoying silent failures if the kernel is unsupported)

- Provide users with the ability to download updates rather than reinstall the product.

We are also expanding the number of supported distros and kernels in addition to smp and 64 bit kernel support.

We are also adding supported for additional devices that users requested.

I'll update this post as soon as I have more information.

Thanks for your patience! We are working very hard to get these features completed and upload a new build ASAP.

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by Nchalada - 2008/07/17 09:55

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Thanks mate :D, will be good to finally be able to map buttons easier

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by liquus - 2008/08/18 15:13

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any news on this? really looking forward to new release! keep up the good work guys B)

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by hidpoint - 2008/08/20 04:18

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We should have a build by the end of this week/early next week. The changes we have made for this build, will help us add support for the newer kernels must faster. Sorry for the delay and thanks for your patience!

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## Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19

Posted by enro - 2008/08/25 21:00

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I too, am having trouble with this build for 2.6.24-19 -- any ideas on when this will be available?

Thanks!

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**Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19**

Posted by pandaking - 2008/09/02 22:36

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+1

I am also having this issue. Looking forward to the next build soon :P

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**Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19**

Posted by hidpoint - 2008/09/22 22:18

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HIDPoint Build 80922 now supports all Ubuntu 8.04 kernels (including 2.6.24-19-generic) and smp kernels. Please download the latest build and give it a try.

Please let us know if there is anything else we can do.

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**Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19**

Posted by zsolti - 2008/09/23 09:02

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Thanks a lot! Good job! :)

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**Re:Cannot install on Ubuntu 8.04 kernel 2.6.24-19**

Posted by hidpoint - 2008/09/23 23:24

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Thank you! We'll work on the device support soon!

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